

## **Email Template for Bulk Upload**

## **Instructions**

- If you opted not to use system notifications for new learner accounts or course enrollments, manually share their login details. Customize this sample communication and use it to facilitate learners' access to the UE Learning Portal.
- To enable system-enrollment notifications, contact us at launch@ue.org. Specify if you'd like notifications for course enrollments or learning plan enrollments.
- If notifications are already enabled, send a training announcement beforehand to prevent learners from mistaking the notifications for spam.

## [Draft an announcement to learners regarding the purpose of the training.]

We ask that you complete the following courses:

• [COURSE TITLE(S)]

The deadline to complete this course is **[DATE]**.

To begin training, go to <a href="https://learn.ue.org/">https://learn.ue.org/</a>.

Enter your login credentials.

- Username: Your **[INSTITUTION NAME]** email address
- Password: [TEMPORARY PASSWORD]

The first time you log in, the system will prompt you to reset your temporary password.

You will receive a confirmation email upon successful completion of each course.

## Need Help?

If you have any issues with signing in or accessing the courses, click any **Support Portal link** on the site or call the helpdesk at (877) 209-2236.

Direct all other questions to **[CONTACT NAME]** at **[CONTACT EMAIL ADDRESS]**. Thank you for your time and cooperation in completing this essential training program.